

# GENERAL TERMS OF USE

## WELCOME NOTICE

This website and its associated services are provided by **BOOXARO** (the “Company”) subject to the terms and conditions set forth in this General Terms of Use Agreement. By accessing, browsing, or using any part of this website or engaging with the Company’s platforms, you confirm that you have read, understood, and agreed to be legally bound by the terms of this Agreement and all incorporated policies. **If you do not accept these terms in full, you are not authorized to use this website or any related services.**

Continued access to and use of the Company’s platforms constitutes your full and binding acceptance of this Agreement, as well as your acknowledgment of any applicable policies, disclosures, and notices referenced herein.

## SCOPE AND APPLICATION

This General Terms of Use governs the rights, responsibilities, and obligations of both the User and the Company in relation to the Company’s website, web applications, trading systems, content, software, APIs, and any other services or platforms, whether now existing or hereafter developed. This General Terms of Use is established between the User, whether acting in an individual capacity or on behalf of a legal entity, and the Company, a duly registered and regulated entity operating under the applicable laws of its jurisdiction.

This document forms a binding legal contract that outlines the conditions under which Users may access and utilize the Company's proprietary technology, content, and services. The Company reserves the right to amend or update these terms at its discretion, with such modifications becoming effective upon publication.

The Company may revise this General Terms of Use at any time. Users are encouraged to review it periodically, as continued access or use of the services after such revisions shall constitute binding acceptance of the updated terms

# CONTENT OVERVIEW

## Section 1: Introductory Provisions

- ❖ **Subsection 1.1** Scope and Parties Bound
- ❖ **Subsection 1.2** Consent and Legal Effect
- ❖ **Subsection 1.3** User Responsibilities and Limitations
- ❖ **Subsection 1.4** Updates and Modifications
- ❖ **Subsection 1.5** Intellectual Property Rights
- ❖ **Subsection 1.6** Geographic and Legal Restrictions
- ❖ **Subsection 1.7** Risk Disclosure and Disclaimer of Liability
- ❖ **Subsection 1.8** Dispute Handling and Confidentiality
- ❖ **Subsection 1.9** Account Lifecycle and Enforcement

## Section 2: Eligibility, Platform Utilization, and Limitation of Access

- ❖ **Subsection 2.1** Access Prerequisites, User Commitments, and Usage Boundaries
- ❖ **Subsection 2.2** Client Enrollment, Compliance Clearance, and Platform Access
- ❖ **Subsection 2.3** Financial Exposure, User Accountability, and Operational Warnings

## Section 3: Account Classifications, Status Rules, And Structural Provisions

- ❖ **Subsection 3.1** Account Types, Qualification Parameters, and Service Conditions
- ❖ **Subsection 3.2** Joint Account Rules, Operational Authority, and Legal Responsibilities
- ❖ **Subsection 3.3** Islamic (Swap-Free) Accounts — Terms of Qualification, Operation, and Governance

## **Section 4: Account Funding Procedures, Cashout Rules, Reimbursement Requests, And Charge Structures**

- ❖ **Subsection 4.1** Payment Intake Channels, Verification Protocols, and Client Responsibilities
- ❖ **Subsection 4.2** Withdrawal Eligibility Standards, Review Processes, and Risk Controls
- ❖ **Subsection 4.3** Refund Qualification, Processing Framework, and Reversal Conditions
- ❖ **Subsection 4.4** Pricing Structures, Cost Liabilities, and Commission Arrangements

## **Section 5: Client System Access, Analytical Resources, and Trade Processing Framework**

- ❖ **Subsection 5.1** Account Entry, Usage Parameters, and Technology Requirements
- ❖ **Subsection 5.2** Market Commentary, Learning Content, and Disclaimer of Advisory Services
- ❖ **Subsection 5.3** Trade Execution Protocols, Order Handling, and Exposure Controls

## **Section 6: Client Identity, Information Validation, and Digital Data Practices**

- ❖ **Subsection 6.1** Personal Information Submission, Documentation Duties, and Data Oversight
- ❖ **Subsection 6.2** Communications, Recordkeeping, and Information Use
- ❖ **Subsection 6.3** Electronic Signature Validity and Digital Consent

## **Section 7: User Authentication, Delegated Access Rights, and Inactive Account Governance**

- ❖ **Subsection 7.1** Credential Management, Platform Entry, and Security Obligations
- ❖ **Subsection 7.2** Delegation of Access and Third-Party Authorization Controls
- ❖ **Subsection 7.3** Inactive Account Classification, Associated Fees, and Termination Guidelines

## **Section 8: Default Scenarios, Service Withdrawal, and Termination Procedures**

- ❖ **Subsection 8.1** Material Breaches, Insolvency Triggers, and Enforcement Measures
- ❖ **Subsection 8.2** Account Closure Requests, Temporary Suspensions, and Reconciliation Procedures

## **Section 9: Defined Terms and Interpretations**

- ❖ **Subsection 9.1:** Purpose of Terminology Section

## SECTION 1: INTRODUCTORY PROVISIONS

### Subsection 1.1 Scope and Parties Bound

1.1.1 These General Terms of Use (hereinafter, the "Terms") constitute the full legal framework applicable between you, the end-user (hereinafter, the "User," "Client," "You," or "Your") and BOOXARO duly registered entity operating via <https://booxaro.com/> (hereinafter, the "Company," "We," "Us," or "Our"). By navigating, browsing, or utilizing any portion of the Company's official digital infrastructure, you acknowledge your acceptance and understanding of these Terms.

1.1.2 These Terms govern your access to and use of the Company's digital infrastructure, including all proprietary platforms, tools, content, and services (the "Services").

1.1.3 These Terms supersede all prior representations or agreements unless explicitly stated otherwise.

1.1.4 The following definitions apply for interpretative clarity:

- ❖ **"Company"** refers to **BOOXARO**, a duly incorporated and legally registered entity, operated by **Investix Ltd**, with its registered office at Bonovo Road – Fomboni Island of Mohéli – Comoros Union, company registration number **HV00825473**. The Company operates through <https://booxaro.com/> and is incorporated pursuant to, and governed by, the provisions of the International Business Companies Act, 2014. This definition shall be deemed to include, without limitation, any and all affiliates, subsidiaries, parent companies, and any officers, directors, employees, agents, or other duly authorized representatives acting for or on behalf of the Company, whether directly or indirectly.
- ❖ **"Client"** means any natural person or legal entity who creates an account or engages with the Company's Services.
- ❖ **"Services"** include, but are not limited to, trading functionality, client interfaces, advisory and educational tools, and customer support solutions.

### Subsection 1.2 Consent and Legal Effect

1.2.1 By accessing, browsing, or using the Services, you confirm that you have read, understood, and agreed to be legally bound by these Terms and all supplemental policies incorporated by reference, including but not limited to the Client Data Protection Policy, Grievance and Dispute Handling Policy, Refund Procedure, and Understanding and Acceptance of Risk.

1.2.2 Continued use of the Services, including account activation, constitutes your express acceptance of these Terms, including any modifications made from time to time.

1.2.3 All amendments become legally binding upon publication on the Company's website. You are responsible for reviewing the Terms periodically.

### **Subsection 1.3 User Responsibilities and Limitations**

1.3.1 By using the Services, you represent and warrant that you are at least 18 years old (or the legal age of majority in your jurisdiction) and possess the legal capacity to enter into binding agreements.

1.3.2 You agree to use the Services only for lawful purposes and in accordance with applicable laws and these Terms.

1.3.3 Any unauthorized reproduction, distribution, or exploitation of the Company's content or technology is strictly prohibited.

### **Subsection 1.4 Updates and Modifications**

1.4.1 The Company may revise these Terms or related policies at its sole discretion.

1.4.2 Changes shall be effective immediately upon publication, without the need for additional notice.

1.4.3 Your continued access following such updates shall constitute your binding acceptance.

### **Subsection 1.5 Intellectual Property Rights**

1.5.1 All content on the Company’s website—including but not limited to text, images, software, trademarks, and logos—is the exclusive intellectual property of the Company or its licensors.

1.5.2 Users are granted a limited, non-exclusive, non-transferable, and revocable license to access and use the Services for personal or internal business purposes only.

### **Subsection 1.6 Geographic and Legal Restrictions**

1.6.1 The Services are not intended for use by individuals or entities located in jurisdictions where such use would be contrary to applicable laws or regulations, including but not limited to the United States.

1.6.2 By accessing the Services, you confirm that you are not subject to any such restrictions.

### **Subsection 1.7 Risk Disclosure and Disclaimer of Liability**

1.7.1 The Company disclaims all liability for any financial loss, direct or indirect damages, or disruption arising from your use of the Services.

1.7.2 You acknowledge that trading and investment activities involve significant risk, and you are urged to consult independent legal, financial, or tax advisors before participating.

### **Subsection 1.8 Dispute Handling and Confidentiality**

1.8.1 All grievances, complaints, or disputes must be submitted from your registered email account and handled according to the Company’s Grievance and Dispute Handling Policy.

1.8.2 You agree not to publicly disclose or disseminate information relating to unresolved disputes. Breach of this obligation may result in account suspension and/or legal action.

### **Subsection 1.9 Account Lifecycle and Enforcement**

1.9.1 Account creation, continued access, suspension, and termination are governed by these Terms.

1.9.2 The Company reserves the right to suspend or permanently restrict access to the Services, with or without notice, for violations of these Terms.

## **SECTION 2: ELIGIBILITY, PLATFORM UTILIZATION, AND LIMITATION OF ACCESS**

### **Subsection 2.1: Access Prerequisites, User Commitments, and Usage Boundaries**

2.1.1 By accessing the Website, you confirm that you are of legal age and otherwise competent under applicable local laws to enter binding contracts. Users from restricted territories, including the United States and countries under Office of Foreign Assets Control (OFAC) sanctions, are strictly prohibited from registering.

2.1.2 You are responsible for safeguarding your credentials, including usernames and passwords. All activities conducted through your account are presumed authorized. Prompt notification of any breach or unauthorized access is required.

2.1.3 You agree to provide truthful and up-to-date information during account registration and maintain its accuracy throughout your engagement with the Services. False declarations or omissions may result in account restrictions or termination.

2.1.4 You agree not to use our Services for activities that are fraudulent, unlawful, or harmful. Compliance with local, national, and international regulations is required at all times.

2.1.5 You shall refrain from the following actions:

- ❖ Attempting to breach platform security or unauthorized access.
- ❖ Disrupting normal platform operations.
- ❖ Deploying malicious software.
- ❖ Exploiting automation tools to manipulate site functions.
- ❖ Identity misrepresentation.
- ❖ Intimidating or threatening other users or staff.

- ❖ Facilitating unlawful acts.

2.1.6 You bear full responsibility for any taxes or financial obligations stemming from your use of the Services. The Company does not provide tax advisory services nor accept liability for tax-related consequences.

2.1.7 You commit to cooperating with any lawful investigation by Company officials or external authorities. This includes, but is not limited to, submitting requested documents and account records.

2.1.8 The Company reserves full authority to monitor user activity, conduct internal reviews, and suspend accounts in cases of suspicious behavior, regulatory concern, or breach of Terms. Reviews may result in fund freezes or permanent bans.

2.1.9 You may not assign or delegate any rights or obligations under these Terms without prior written approval. Unauthorized assignments are considered invalid.

2.1.10 All content, tools, and proprietary functionalities made available via the Company's platforms are intended solely for lawful, personal use. Clients shall not reproduce, reverse-engineer, or repurpose any part of the platform for competitive or exploitative purposes without express written consent from the Company.

2.1.11 The Company may implement periodic system updates or security enhancements that could temporarily limit access. By using the Services, Clients acknowledge that temporary downtimes may occur as part of ongoing maintenance or risk-mitigation procedures.

## **Subsection 2.2: Client Enrollment, Compliance Clearance, and Platform Access**

2.2.1 To be formally recognized as an authorized Client, an applicant must complete the following procedural checkpoints:

- ❖ Submit a duly completed application form through the Company's designated registration portal;

- ❖ Obtain and retain system-generated access credentials for secure login;
- ❖ Confirm the linked email account by activating the verification link provided;
- ❖ Provide official identity and residential documents, which must pass verification protocols aligned with regulatory obligations.

2.2.2 By engaging in payment transactions through the platform, the Client agrees to adhere to the operational guidelines and legal terms of any affiliated Payment Service Provider (PSP). These PSP terms are incorporated by reference and are legally binding.

2.2.3 The Client consents to be governed by all usage terms applicable to the Company's proprietary and licensed third-party platforms. This includes functional, legal, and procedural policies as amended from time to time.

2.2.4 The Company's principal trading interface, known as the Booxaro-platform (the "Trading System"), may be accessed through desktop terminals, mobile applications, and browser-based portals, as officially endorsed by the Company.

### **Subsection 2.3: Financial Exposure, User Accountability, and Operational Warnings**

2.3.1 Upon the successful conclusion of the onboarding sequence, Clients will receive their platform credentials comprising a unique trading ID and an auto-generated password sent via secure communication.

2.3.2 Clients are advised that trading derivative or margin-based financial products carries inherent high risk and could lead to the total loss of invested funds. Past performance does not guarantee future results. All trading actions are undertaken voluntarily and independently.

2.3.3 The Company may distribute market updates, training materials, or illustrative guides for informational use only. These do not constitute, nor should they be construed as, tailored investment recommendations.

2.3.4 All trading actions, resulting financial gains, or incurred losses originate exclusively from the Client's own initiative. Where model strategies or templates are referenced, the responsibility for decision-making and outcomes remains with the Client.

**2.3.5** Clients are strongly encouraged to consult with qualified professionals in the legal, financial, or tax fields before engaging in platform activities. Employees of the Company are strictly prohibited from dispensing personalized investment advice.

**2.3.6** Legal and regulatory implications related to platform use may differ based on the Client's jurisdiction. Clients are responsible for understanding and complying with any applicable national or regional trading laws.

## **SECTION 3: ACCOUNT CLASSIFICATIONS, STATUS RULES, AND STRUCTURAL PROVISIONS**

### **Subsection 3.1: Account Types, Qualification Parameters, and Service Conditions**

**3.1.1** The Company offers multiple categories of trading accounts, each defined by parameters such as maximum leverage, minimum funding requirements, product accessibility, and applicable margin rules. These parameters are determined solely at the Company's discretion and may be modified at any time without prior notice.

**3.1.2** Access to particular account categories may be subject to regional laws, internal risk assessments, and compliance controls. As such, not all account types are guaranteed to be available in every jurisdiction.

**3.1.3** The Company retains absolute discretion in approving or rejecting account applications. It may suspend, terminate, or decline to establish any account without obligation to disclose reasons.

**3.1.4** Clients seeking to modify their account classification or settings must submit a formal request through official communication channels. No modification shall be effective until explicitly approved in writing by the Company.

**3.1.5** Accounts that remain inactive for twelve (12) consecutive months may be subject to maintenance fees or closure, in accordance with the Company's internal policy. The Company may determine inactivity based on logins, transactions, or other relevant criteria.

**3.1.6** Accounts with a balance of less than fifty U.S. dollars (USD 50.00) may be automatically flagged for closure. The Company assumes no responsibility for access limitations or consequences arising from such actions.

**3.1.7** The Company may notify Clients of any upcoming structural changes, account upgrades, or deactivation protocols, but is not required to obtain consent for administrative actions in line with internal policy.

### **Subsection 3.2: Joint Account Rules, Operational Authority, and Legal Responsibilities**

**3.2.1** By default, all trading accounts are established as single-user profiles. Shared usage is expressly prohibited unless a formal Joint Account is initiated and approved by the Company.

**3.2.2** A Joint Account allows multiple individuals—designated as Authorized Signatories—to independently execute trades, withdraw funds, and manage the account. These rights may be limited only by prior mutual agreement submitted in writing.

**3.2.3** Each Authorized Signatory may act independently on behalf of the Joint Account and is deemed to have full authority unless otherwise restricted by prior written agreement accepted by the Company.

**3.2.4** Prior to account activation, all participating Signatories must complete the full verification process, including submission of valid government-issued identification and current proof of residence.

**3.2.5** All notices and communications may be directed to a single designated Signatory, and such communication shall be deemed valid and binding on all account holders.

**3.2.6** All Joint Account members are jointly and severally liable for any and all obligations, liabilities, and financial activities arising under the account, regardless of their level of personal involvement.

**3.2.7** In certain cases—such as conflicting instructions, high-risk transactions, or regulatory alerts—the Company may require a joint written directive from all Authorized Signatories before acting on any request.

**3.2.8** Transfers between Joint Accounts and any individual account must be supported by joint documentation and will only proceed if all parties and accounts have satisfied compliance checks.

**3.2.9** To convert a Joint Account into an individual account, the initiating Signatory must present a written request accompanied by signed consent from all remaining parties. Any pending liabilities will remain enforceable against all parties.

**3.2.10** Termination of a Joint Account requires formal approval from each Signatory. Distribution of residual balances shall proceed only after mutual instructions are submitted and verified.

**3.2.11** In the case of a Signatory's death or legal incapacitation, the surviving parties must notify the Company immediately. Control of the account shall transfer in accordance with Company policy and applicable law, contingent on receipt of valid legal documents.

**3.2.12** If fraud, misuse, or regulatory violations are suspected, the Company reserves the right to restrict or freeze the Joint Account without prior notice. No liability is assumed for delays or losses resulting from such security actions.

### **Subsection 3.3: Islamic (Swap-Free) Accounts — Terms of Qualification, Operation, and Governance**

**3.3.1** The Company extends the option of Swap-Free Accounts, commonly known as Islamic Accounts, to Clients who adhere to religious doctrines that prohibit interest-based transactions. These accounts are structured to exclude overnight interest (swap) fees in alignment with Islamic financial ethics.

**3.3.2** Clients who seek to operate under an Islamic Account structure must formally apply for conversion through the Company's designated channels and submit any supporting documentation as may be required for eligibility verification. The Company reserves full discretion in accepting or denying such applications.

**3.3.3** Swap-Free Accounts are to be used exclusively for Sharia-compliant trading activity. Positions left open beyond a five (5) business-day window without pre-authorization may be

considered non-compliant, and the Company reserves the right to impose administrative handling fees or revert the account type to standard status.

**3.3.4** Any exploitation of Islamic Account status — including false declarations of religious need or excessive position holding inconsistent with genuine usage — shall be grounds for immediate reclassification of the account, with or without prior notification.

**3.3.5** Where misuse of Swap-Free status is identified, the Company reserves the right to retroactively apply standard swap charges, adjust account balances, and close affected positions without notice.

**3.3.6** Clients are expressly prohibited from requesting or receiving any interest-linked compensation or swap-equivalent credit through their Islamic Account. Violation of this condition constitutes a severe breach of these Terms.

**3.3.7** To recover administrative overheads while maintaining Sharia compliance, the Company may impose a fixed, non-interest-based administration fee. Such fees will be transparently communicated to the Client prior to activation and will adhere to the principles of Islamic finance.

**3.3.8** If a Client fails to comply with the operational standards of the Islamic Account or engages in behavior inconsistent with its intended use, the Company may unilaterally withdraw the account's swap-free status. Any resulting financial obligations shall be borne by the Client.

**3.3.9** When converting to or from a Swap-Free Account, the Company may initiate system-level actions such as removal of pending interest charges, cancellation of open trades, or profit reclaims, in order to maintain equitable treatment across account categories.

**3.3.10** Swap-Free Accounts are subject to periodic review. The Company may require Clients to reaffirm eligibility or submit updated documentation to continue enjoying the account's benefits.

## **SECTION 4: ACCOUNT FUNDING PROCEDURES, CASHOUT RULES, REIMBURSEMENT REQUESTS, AND CHARGE STRUCTURES**

## **Subsection 4.1: Payment Intake Channels, Verification Protocols, and Client Responsibilities**

**4.1.1** Clients may only deposit capital into their trading accounts through official payment gateways designated by the Company and outlined on its digital platforms. These deposits are intended solely for trading-related use.

**4.1.2** The Company reserves the exclusive right to alter, pause, or discontinue any accepted deposit method at its discretion. Such changes may be implemented without advance notification.

**4.1.3** All incoming deposits will undergo compliance reviews and authentication. Processing fees, delays, and third-party service charges may apply.

**4.1.4** If a designated channel becomes temporarily unusable, an alternate equivalent deposit option may be offered. Incoming transfers from external sources may require pre-authorization.

**4.1.5** By submitting a deposit, the Client confirms they understand all applicable terms, charges, and responsibilities, and that the deposited funds originate from lawful and verifiable sources.

**4.1.6** Suspicious transactions may be withheld, denied, or reported. The Company may take corrective or legal action where fraudulent or irregular behavior is identified.

**4.1.7** Clients must provide, upon request, supporting financial documentation including source of funds proof, to meet the Company's compliance requirements.

**4.1.8** Any transaction ceilings or usage limits placed by the payment processor or PSP must be adhered to. The Company assumes no responsibility for third-party restrictions.

**4.1.9** Deposits made in currencies other than the Client's account base currency will be automatically converted at prevailing third-party exchange rates. All associated currency conversion fees, rate spreads, and discrepancies are the sole responsibility of the Client.

**4.1.10** Deposits are subject to internal reconciliation. In the event of duplicate credits, input errors, or system discrepancies, the Company reserves the right to reverse or adjust such transactions without prior notice.

4.1.11 Transaction records will only be made available when legally required or explicitly stated in these Terms.

4.1.12 The Company retains proprietary ownership over all deposit records. Access to such information is limited and may be withheld unless required by applicable law.

4.1.13 Charges imposed by banks or third-party intermediaries during deposit handling are the responsibility of the Client.

4.1.14 Clients may be requested to submit financial documents (such as tax returns or salary slips) for compliance and due diligence checks.

4.1.15 The Company partners with regulated institutions to handle payment processing and may share necessary data with such entities in compliance with data privacy rules.

4.1.16 The use of non-monetary items such as physical commodities, IOUs, or alternative value instruments for funding is expressly disallowed.

4.1.17 Where deposits are made by a representative or third party, valid legal authorization and documentation must be submitted. Approval remains at the Company's sole discretion.

4.1.18 In cases of chargeback, reversal, or dispute initiated by the Client, the Company may suspend the trading account, revoke access, and recover related losses.

4.1.19 Clients will be notified of deposit confirmations, including transaction IDs and amounts. They are responsible for reporting any anomalies.

4.1.20 The Company may conduct additional review of deposits exhibiting irregular patterns, particularly where there is risk of non-compliance or prohibited activity.

4.1.21 Deposits will typically reflect on the Client's account within one (1) to five (5) business days. Delays beyond the Company's control do not incur liability.

#### **Subsection 4.2: Withdrawal Criteria, Review Processes, and Risk Controls**

4.2.1 Clients may initiate fund withdrawal using any available Company-approved method, provided full identity verification and compliance requirements are met.

- 4.2.2 Withdrawals may be delayed, canceled, or declined in instances of suspicious activity, unresolved documentation, or insufficient account margin.
- 4.2.3 Clients must ensure sufficient available balance before requesting a withdrawal, without compromising margin requirements or open trades.
- 4.2.4 The Company may request documents including bank details, proof of ownership, or government-issued IDs before releasing funds.
- 4.2.5 All withdrawal activity is screened under AML and KYC protocols. Requests triggering elevated risk may be temporarily halted for investigation.
- 4.2.6 Withdrawals shall, by default, be processed to the same payment method used for funding. Alternate remittance channels may only be used upon verification and approval by the Company, subject to compliance checks.
- 4.2.7 The Company may suspend or delay withdrawals if the Client has open positions that may be adversely affected.
- 4.2.8 Withdrawals are permitted only if the Client's account meets the required minimum balance and is free of regulatory flags.
- 4.2.9 Any promotional credits or trading bonuses may be reduced proportionally upon a withdrawal request.
- 4.2.10 Bank transfers for withdrawals must meet the minimum limit of USD 50. Requests below this value will be directed to alternate channels.
- 4.2.11 Withdrawals under the Company's threshold may either be declined or subject to service charges.
- 4.2.12 Approved withdrawals are typically completed within two (2) to seven (7) business days, barring external delays.
- 4.2.13 The Company is not liable for technical or external disruptions including bank outages, holidays, or system failures.

4.2.14 Any erroneous credits to a Client's account must be reported immediately. Misuse may lead to account closure or legal claims.

4.2.15 Losses or non-performance by intermediary financial entities are not the responsibility of the Company.

#### **Subsection 4.3: Refund Qualification, Processing Framework, and Reversal Conditions**

4.3.1 Refunds may be initiated in limited cases such as duplicate payments or erroneous deposits. The Company will assess eligibility case by case.

4.3.2 Refund requests must be submitted within fourteen (14) calendar days of the relevant transaction. Requests made after this period will not be accepted unless otherwise authorized by the Company under exceptional circumstances.

4.3.3 Once this refund window lapses, the Client must proceed through normal withdrawal procedures, subject to all applicable conditions.

4.3.4 If a withdrawal has already been processed successfully, it cannot be reversed unless explicitly warranted by special circumstances.

4.3.5 Claims for refund based on market performance, user trading decisions, or speculative behavior will not be honored.

4.3.6 The Client must submit supporting documentation and a valid rationale to initiate a refund. The Company may approve or deny requests based on Client history and adherence to these Terms.

4.3.7 If a refund is approved, processing and administrative costs may be deducted, with prior notice provided to the Client.

4.3.8 The Company may initiate a refund unilaterally where a transaction error, duplicate entry, or operational fault is identified. Clients will be informed of such corrective measures promptly.

#### **Subsection 4.4: Pricing Structures, Cost Liabilities, and Commission Arrangements**

**4.4.1** By utilizing the Company's services, the Client acknowledges and accepts that usage of the platform is subject to applicable service fees, including but not limited to: spreads, transaction charges, overnight interest (swap) costs, and other relevant deductions. The specific nature and value of such charges are listed on the Company's platform and are considered binding.

**4.4.2** Fee structures may differ across account types and may fluctuate depending on trading volume, funding mechanisms, and promotional incentives. The Company may update these fees at its sole discretion in response to operational demands or market changes, and such updates may be implemented without individual notice.

**4.4.3** The Client is solely accountable for any fees incurred through external financial institutions—such as banking charges, wire transfer fees, or conversion costs—during the course of deposits, withdrawals, or trading-related operations.

**4.4.4** Continued use of the Company's services after updates to the fee structure shall constitute deemed acceptance of the revised charges. Clients are advised to review the platform's fee disclosures regularly to remain informed.

**4.4.5** In certain cases, accounts that display prolonged inactivity or fall below specified thresholds of trading volume or engagement may be assessed additional fees, such as dormancy or maintenance charges. These conditions will be made transparent via Company notifications or platform updates.

**4.4.6** The Company may impose late payment interest at a rate of four percent (4%) per annum on overdue balances, including unpaid service fees, transaction charges, or commissions. Interest may accrue daily and shall remain payable until the outstanding amount is settled in full.

**4.4.7** The Client agrees to clear all charges by the deadline communicated by the Company. Delinquent accounts may be frozen, restricted from initiating trades, or referred to debt collection entities as authorized by applicable law.

**4.4.8** In situations where the Client elects to terminate their service engagement, they must notify the Company in writing. All outstanding financial liabilities must be resolved before the account can be officially closed.

**4.4.9** The Company reserves the right to bundle certain fees under aggregated transaction summaries for operational simplicity.

**4.4.10** Volume-based discounts or loyalty rebates may be provided at the Company's discretion for high-frequency or long-term Clients. Such benefits may be modified or discontinued at any time.

**4.4.11** Promotions or fee waivers provided to the Client under specific campaigns may be time-limited and subject to reversal if early withdrawal or breach of campaign rules occurs.

## **SECTION 5: CLIENT SYSTEM ACCESS, ANALYTICAL RESOURCES, AND TRADE PROCESSING FRAMEWORK**

### **Subsection 5.1: Account Entry, Usage Parameters, and Technology Requirements**

**5.1.1** Upon account creation, each Client will be issued unique login credentials, which must be kept confidential and not disclosed to third parties. The Client assumes full responsibility for any activity conducted under their credentials, whether authorized or not, unless demonstrably caused by the Company's negligence.

**5.1.2** A restricted and conditional license is granted to the Client for use of the trading interface, strictly limited to Company-sanctioned trading activity. Use of the platform is contingent upon continual adherence to these Terms.

**5.1.3** The Client must ensure their device, operating system, browser, and internet connection are sufficiently robust to support platform operations. The Company is not responsible for disruptions caused by deficient Client-side technology.

**5.1.4** Clients acknowledge that access to the trading platform may be periodically interrupted due to scheduled maintenance, technical faults, cybersecurity threats, or force majeure events. The Company shall not be held accountable for damages stemming from such disruptions.

5.1.5 The Company may amend usage permissions or impose immediate trading restrictions, including leverage caps or margin rule adjustments. Such modifications will be posted digitally and are effective upon publication.

5.1.6 Any effort to breach platform security—such as hacking, DDoS attempts, or malicious software deployment—may trigger instant account closure, potential legal proceedings, and forfeiture of any associated funds.

5.1.7 The deployment of external trading systems—such as bots, scripts, or latency-sensitive tools—is strictly prohibited unless explicitly approved in writing by the Company. Unauthorized usage may result in trade reversal, forfeiture of profits, and account sanctions.

5.1.8 All software components, visual interfaces, and backend architecture remain the sole intellectual property of the Company. Any reverse engineering or redistribution is unlawful.

5.1.9 Platform use is governed by current Terms, which the Company may modify at its discretion. Continued access implies acceptance of all such revisions.

5.1.10 Trade functionality may be affected by outages or security incidents. The Company disclaims liability for failures caused by uncontrollable external or internal technical faults.

5.1.11 The Company may perform periodic security audits or usage reviews of Client accounts to identify anomalies, suspicious activity, or violations of the Terms.

## **Subsection 5.2: Market Commentary, Learning Content, and Disclaimer of Advisory Services**

5.2.1 The Company may disseminate market summaries, analytical visuals, forecasts, and educational tools ("Content") to aid general Client understanding. These materials do not serve as personalized investment advice.

5.2.2 Clients must not interpret any Content provided as legal, tax, or financial advice. Any action taken based on such Content is done at the Client's own risk.

5.2.3 Any market analysis, forward-looking statements, or strategic recommendations issued by the Company are speculative in nature, may not reflect real-time market conditions, and are subject to change without notice.

5.2.4 Although efforts are made to present timely data, the Company does not guarantee accuracy, completeness, or uninterrupted availability of such Content.

5.2.5 Losses or damages resulting from reliance on Company-provided Content shall not be grounds for compensation.

5.2.6 The Company has no obligation to offer individualized investment guidance. Clients are expected to consult independent advisors when making complex financial decisions.

5.2.7 Unauthorized transmission, duplication, or publication of proprietary Content is forbidden and may result in penalties under applicable law.

5.2.8 Clients accessing Content from outside the Company's regulatory jurisdictions are responsible for ensuring local compliance.

5.2.9 Informational materials are subject to change or removal without prior notification. Archiving of such data is not guaranteed.

5.2.10 The onus lies with the Client to confirm Content relevancy prior to use. Reliance on expired or invalidated data is at the Client's own peril.

### **Subsection 5.3: Trade Execution Protocols, Order Handling, and Exposure Controls**

5.3.1 All Client-initiated transactions are subject to prevailing market conditions and may experience slippage, delayed fills, or partial executions.

5.3.2 The Company will make commercially reasonable efforts to fill Market Orders at optimal rates but cannot ensure execution at the last-displayed quote.

5.3.3 Order placement reflects Client judgment. The Company shall not assess the suitability or intent behind submitted trades.

5.3.4 Market volatility and price fluctuations may result in deviations from expected trade prices. Such occurrences are normal and unclaimable.

5.3.5 Clients are assumed to possess adequate knowledge of the risks linked to the instruments and strategies they employ.

5.3.6 The Company reserves the right to restrict trading in certain instruments for compliance, liquidity, or strategic reasons.

5.3.7 Executed trades are final and irreversible unless expressly permitted by the Company in exceptional circumstances.

5.3.8 Trades may be conducted against the Company's own book; the Company is not required to act as an intermediary.

5.3.9 Unexpected system failures or internet outages may delay order execution. No compensation is owed for such disruption.

5.3.10 Trading parameters such as volume ceilings or session caps may be imposed to mitigate systemic risk or satisfy regulatory demands.

5.3.11 Orders submitted through non-standard channels, including phone or email, may be declined or delayed, at the Company's discretion.

5.3.12 The Client bears responsibility for managing position expirations, rollover fees, or carry charges. Inaction may trigger automatic liquidation.

5.3.13 Price movements in financial markets carry inherent risk. The Company is not responsible for realized or unrealized losses.

5.3.14 High-frequency trading strategies or latency arbitrage must receive prior written approval. Failure to disclose such practices may result in the suspension of trades, reversal of profits, or permanent account closure.

5.3.15 To reduce exposure or maintain system integrity, the Company may alter trade sizes, margin requirements, or forcibly close open positions.

**5.3.16** Failure to meet margin thresholds or trade conditions may result in automatic account intervention without warning.

**5.3.17** Suspected abuse or manipulation, including layering, spoofing, or quote stuffing, may prompt investigation and lead to trade annulment or reporting.

**5.3.18** Market emergencies—such as geopolitical conflicts or cybersecurity crises—may force the suspension or modification of trade processing.

**5.3.19** Collateral funds, typically amounting to 1%–5% of a position, may be withheld for open trades. These figures are adjustable without notice.

**5.3.20** Clients must input accurate trade data. Errors in trade size, direction, or instrument selection are not rectifiable by the Company.

**5.3.21** Delays due to server congestion, bandwidth limits, or provider outages are beyond Company responsibility.

**5.3.22** High-risk or unstable instruments may be delisted or rendered inactive without prior announcement.

**5.3.23** Risk-driven restrictions, including the closure of large positions or high-exposure accounts, may be imposed to preserve platform security.

**5.3.24** All transactions conducted using valid Client credentials are presumed authorized. The Company may investigate and freeze accounts exhibiting unusual or inconsistent trading activity pending review.

**5.3.25** Orders tied to maturing instruments or redirected to alternative liquidity providers may be closed automatically under existing execution policies.

**5.3.26** Clients are encouraged to monitor margin ratios and position status regularly. Inadequate margin may result in liquidations or margin calls.

**5.3.27** Use of stop-loss, take-profit, or similar risk controls is encouraged, but the Company does not guarantee precision in order triggering or execution timing.

5.3.28 The Company may deploy automated monitoring tools to flag execution anomalies or breaches in acceptable trading behavior.

## **SECTION 6: CLIENT IDENTITY, INFORMATION VALIDATION, AND DIGITAL DATA PRACTICES**

### **Subsection 6.1: Personal Information Submission, Documentation Duties, and Data Oversight**

6.1.1 At the time of opening an account, the Client must supply full and accurate personal details—including, but not limited to, legal name, address, contact numbers, occupation, and financial background. The Client is also responsible for keeping all such information current by promptly notifying the Company of any updates.

6.1.2 To comply with identity verification, anti-fraud, and applicable regulatory obligations, the Client must submit all requested documentation—such as government-issued ID, proof of residence, and source of funds—promptly and in the format specified by the Company’s Know Your Customer (KYC) and Anti-Money Laundering (AML) policies.

6.1.3 The Company reserves the right to initiate identity validation checks—either internally or via certified third parties—at any time. The Client agrees to fully cooperate with such verification processes by submitting all supporting materials when requested.

6.1.4 If any documentation provided is false, expired, misleading, or incomplete, or if the Client fails to respond to documentation requests, the Company may immediately suspend or revoke the Client’s access to its services without prior notice or liability.

6.1.5 Supplementary evidence or verification may be requested at any time based on factors such as transaction volume, unusual account activity, jurisdictional requirements, or payment instruments used. The Client is obligated to comply with such requests in line with the Company procedures.

6.1.6 The Company has the sole authority to reject or suspend accounts where submitted information is inconsistent with its compliance or risk protocols, including KYC or anti-money

laundering (AML) benchmarks. Rectification of any deficiencies must be completed without delay.

**6.1.7** The Company may reject any forms or data entries that are improperly filled, outdated, or otherwise insufficient. Clients will be informed and are expected to remedy such issues immediately to prevent service disruptions.

**6.1.8** Clients acknowledge that registration on the platform entails the disclosure of sensitive data for the purpose of account setup and risk analysis. This data may include income verification, residential history, and employment status.

**6.1.9** By registering, the Client authorizes the Company to collect, retain, use, and—where applicable— share personal data with Company affiliates, regulatory bodies, law enforcement agencies, payment providers, or authorized third-party processors, strictly in accordance with applicable data protection laws and the Company’s Client Data Protection Policy.

**6.1.10** Despite the Company's implementation of modern security measures, the Client understands that while the Company employs state-of-the-art security protocols, the Client acknowledges that no digital infrastructure is entirely immune to compromise. The Client is solely responsible for safeguarding their login credentials and must immediately report any suspected breach or unauthorized activity.

**6.1.11** Any account activity or transaction initiated on the platform may result in data sharing with third-party financial institutions, payment processors, or regulatory agencies as part of standard transaction processing and compliance measures.

**6.1.12** In cases where the Client no longer has access to their registered email, written notification must be submitted to the Company before any official communications (e.g., complaints, termination notices) will be considered valid.

**6.1.13** The Company may, at its discretion, perform ongoing reviews of the Client's information and activity to ensure ongoing compliance with regulatory requirements and risk management policies.

**6.1.14** The Company may, without prior notice, close or restrict accounts deemed to pose a compliance or reputational risk, including those under international sanctions, politically exposed persons (PEPs), or those linked to suspicious activities.

### **Subsection 6.2: Communications, Recordkeeping, and Information Use**

**6.2.1** The Client acknowledges that any form of interaction—whether via email, phone, chat, or other digital channels—may be recorded and archived by the Company for operational, legal, or quality control purposes.

**6.2.2** All communications exchanged between the Client and the Company are proprietary and shall be treated as confidential. These records may be stored indefinitely and used in any regulatory, legal, or administrative matter deemed necessary by the Company.

**6.2.3** The Company is not required to share internal records or communication logs with the Client, and may deny such requests entirely at its discretion.

**6.2.4** For regulatory compliance or operational functionality, the Company may transmit Client data or correspondence to approved affiliates, partners, or service vendors, in accordance with its internal policies and legal obligations.

**6.2.5** Clients are expressly prohibited from recording calls or reproducing internal correspondence without obtaining prior written consent from the Company. Violation of this clause may result in penalties or suspension of services.

**6.2.6** In the interest of transparency and operational integrity, the Company may issue periodic data use disclosures summarizing the categories of Client data processed and retained.

### **Subsection 6.3: Electronic Signature Validity and Digital Consent**

**6.3.1** By interacting with the Company's platform—including clicking buttons that signal agreement—the Client confirms their understanding that such actions serve as valid, binding electronic signatures.

**6.3.2** The execution of any agreement, authorization, or instruction via electronic means shall carry the same legal force as traditional handwritten signatures, as governed by applicable electronic commerce laws.

**6.3.3** All notices, disclosures, statements, or confirmations may be delivered via electronic means. Such communication is deemed effective upon dispatch, regardless of whether the Client confirms receipt.

**6.3.4** It is the Client's responsibility to ensure access to their chosen digital communication tools (e.g., email, device, browser). The Company must be notified promptly of any changes to contact information.

**6.3.5** Any instruction issued via the Client's registered digital account—whether through email, the platform dashboard, or other approved channels—shall be presumed valid and enforceable.

**6.3.6** All digital records of communications, transactions, and acknowledgments may be retained by the Company for as long as necessary to meet compliance, dispute, or operational needs.

**6.3.7** The Client assumes full responsibility for any unauthorized, erroneous, or fraudulent digital instructions issued under their access credentials. The Company shall not be liable for resulting losses unless directly caused by its gross negligence or willful misconduct.

**6.3.8** The Client agrees to employ reasonable cybersecurity practices when accessing the Company's services, including the use of secure networks and updated antivirus software, to mitigate the risk of unauthorized access.

## **SECTION 7: USER AUTHENTICATION, DELEGATED ACCESS RIGHTS, AND INACTIVE ACCOUNT GOVERNANCE**

### **Subsection 7.1: Credential Management, Platform Entry, and Security Obligations**

**7.1.1** Access to the Company's online systems is offered exclusively to registered Clients for legitimate, permitted purposes as outlined in these Terms. Access is non-transferable and hinges on compliance with security measures and usage protocols.

**7.1.2** Upon account activation, Clients receive login credentials unique to their profile. These details are strictly confidential and intended for individual use only; sharing or transferring them is not permitted.

**7.1.3** Clients are solely responsible for safeguarding their authentication credentials. Until the Company has acknowledged in writing the receipt of a breach or misuse notification, all activity conducted under such credentials shall be deemed valid and authorized by the Client.

**7.1.4** To detect irregularities, the Company employs systems that track login geography, device signatures, and behavioral trends. Anomalous activity may prompt immediate security restrictions without the need for prior consent.

**7.1.5** If Clients lose access to their primary contact channels (e.g., email or mobile device), prompt notification to the Company is mandatory. The Company disclaims any responsibility for transactions or damages occurring prior to confirmed receipt of such notice. Notice must be sent via the designated communication channels specified in the Company's contact policy.

**7.1.6** Clients must ensure their personal and contact information is consistently updated. Inaccurate or outdated records may result in denied access or failed transactions.

**7.1.7** The Company reserves the authority to audit user behavior, analyze access logs, and initiate protective actions when misuse or irregular patterns are discovered.

**7.1.8** Platform access may be interrupted due to scheduled maintenance, technical failures, or external factors. The Company provides no warranties regarding uninterrupted access or error-free performance.

**7.1.9** By using the platform, Clients automatically agree to follow all operational advisories, procedural changes, and policy updates disseminated by the Company.

**7.1.10** Material amendments to usage conditions are considered accepted through continued usage after notice. Clients who disagree must formally request account closure.

**7.1.11** Clients must not permit unauthorized parties to access their account. The use of shared devices without proper session security also constitutes a violation of these Terms.

**7.1.12** Third-party software, bots, or unauthorized scripts designed to interface with the platform are expressly forbidden. Such practices may trigger immediate account deactivation.

**7.1.13** The Company may introduce mandatory security upgrades such as biometric checks or two-factor authentication. Clients must adopt these protocols as a condition for continued access.

**7.1.14** Suspected breaches or anomalies must be reported through the official support channel with detailed evidence. The Company will initiate an internal inquiry based on the information provided.

**7.1.15** If multiple accounts are registered to a Client, each account will operate autonomously unless consolidation has been officially approved by the Company under specific portfolio structures.

## **Subsection 7.2: Delegation of Access and Third-Party Authorization Controls**

**7.2.1** The Company utilizes external entities—including service providers, compliance agents, and banking institutions—to deliver and maintain operational infrastructure.

**7.2.2** When Clients choose to appoint third parties to act on their behalf, they assume full responsibility for all resulting actions and outcomes.

**7.2.3** Formal written requests are required to grant third-party permissions. Access will only be enabled following a successful internal compliance review.

**7.2.4** Authorizations granted to third parties may be rescinded by the Company at any time if any associated risk, violation, or conflict with Company policies is identified.

7.2.5 Clients must ensure that their appointed representatives are aware of and adhere to all terms and platform protocols. The Company will not arbitrate disputes between Clients and their designated agents.

7.2.6 Authorizations involving family or affiliates will be treated with the same scrutiny as external third-party requests.

7.2.7 The Company may require identity verification and documentation for any third party seeking delegated control. Refusal or failure to comply will result in denial of access.

7.2.8 To revoke or change a prior authorization, the Client must submit a written request. Until acknowledgment is received, the Client remains liable for the actions of the authorized party.

7.2.9 Unless the Company explicitly agrees in writing, it bears no liability for damages, errors, or losses caused by any third party operating under Client authority.

7.2.10 For security oversight, the Company may monitor third-party activity on Client accounts and take action where suspicious or abusive conduct is detected.

7.2.11 Clients agree to indemnify the Company for any damages or liabilities arising from third-party access, unless the Company has formally initiated the arrangement.

### **Subsection 7.3: Inactive Account Classification, Associated Fees, and Termination Guidelines**

7.3.1 To fulfill operational and compliance responsibilities, the Company will designate Client accounts as Inactive when prolonged inactivity is observed.

7.3.2 Accounts will be marked as Inactive when no trading, login, deposit, or withdrawal activity occurs for more than ninety (90) consecutive days.

7.3.3 Inactive accounts are subject to monthly maintenance deductions as outlined in the applicable fee policy until activity resumes or the balance is exhausted.

7.3.4 Once an account becomes Inactive, the Company may enforce access restrictions, request updated identity verification, or suspend selected features until the Client reengages.

7.3.5 Accounts that remain idle for three (3) months will be reclassified as Dormant and subjected to higher administrative charges and stricter control measures.

7.3.6 Accounts that remain Dormant for twelve (12) months with no Client response, despite outreach efforts, may be closed. Outstanding charges will be deducted before closure.

7.3.7 An annual administrative fee of up to 1,500 USD—or its equivalent—may be applied to Dormant accounts, based on the Company’s operational costs, regulatory burdens, and storage obligations. This fee will only be deducted if a sufficient balance is available.

7.3.8 Reactivation is contingent upon the Client initiating qualifying activity (e.g., executing a trade or submitting a deposit) and furnishing any requested KYC or identity documentation.

7.3.9 Zero-balance accounts with no Client engagement may be closed without further contact. Clients waive any claim to compensation under such conditions.

7.3.10 The Company may, at its discretion, issue inactivity or dormancy notices; however, it is under no ongoing obligation to do so unless required by applicable law. Clients must proactively monitor their own account status.

7.3.11 The Company may revise thresholds, classifications, or fees relating to Inactive or Dormant accounts in accordance with internal policies and legal compliance.

7.3.12 Termination due to inactivity is considered final, and the Client agrees not to pursue damages or restitution beyond any remaining balance and documented deductions.

## **SECTION 8: DEFAULT SCENARIOS, SERVICE WITHDRAWAL, AND TERMINATION PROCEDURES**

### **Subsection 8.1: Material Breaches, Insolvency Triggers, and Enforcement Measures**

8.1.1 The Client shall be deemed in default under these Terms upon failure to fulfill key contractual obligations. Defaults include, but are not limited to: failure to pay fees, violation of

margin requirements, breach of applicable regulations, or engagement in fraudulent or deceptive conduct.

**8.1.2** A default is also triggered in cases where the Client is declared bankrupt, legally insolvent, deceased, or rendered legally incapable of managing their financial responsibilities.

**8.1.3** Upon verification of a default, the Company may execute remedial actions without prior notice. These actions include account deactivation, enforced liquidation of positions, access restrictions, and initiation of collection or legal recovery processes.

**8.1.4** In the absence of a verified legal representative following the Client's death or incapacity, and barring any conflicting will or court directive, the Company may, to the extent legally permissible, recognize a first-degree relative as a provisional successor. Such recognition is contingent upon submission of supporting documentation and compliance with applicable verification protocols.

**8.1.5** Circumstances involving geopolitical unrest, government-imposed restrictions, or civil disruptions may be classified as defaults where such events obstruct the fulfillment of contractual obligations.

**8.1.6** Force majeure conditions—including natural disasters, pandemics, or major public health emergencies—that materially impair either party's ability to perform shall justify service adjustment or suspension.

**8.1.7** Technological malfunctions, cyberattacks, system-wide failures, or breakdowns in third-party infrastructure may necessitate immediate emergency controls under this Subsection.

**8.1.8** The Client expressly waives any right to compensation for losses resulting from enforcement actions undertaken in response to default events, including those arising from force majeure, regulatory mandates, or risk mitigation requirements, except where prohibited by applicable law.

**8.1.9** To recover amounts owed, the Company may withhold, freeze, or apply any of the Client's funds held within their account—without prejudice to other legal remedies.

**8.1.10** The Company reserves the right to pursue legal, administrative, or regulatory action against the Client in cases of misconduct, fraud, or other serious violations of these Terms.

**8.1.11** The enforcement of Company remedies may proceed without the need for warning or grace period, except where expressly mandated by governing law.

**8.1.12** Following a confirmed default, the Company is entitled to revoke all services, terminate these Terms immediately, and deactivate the Client's access to the platform.

## **Subsection 8.2: Account Closure Requests, Temporary Suspensions, and Reconciliation Procedures**

**8.2.1** The Company may unilaterally limit, suspend, or terminate services to a Client due to breaches of these Terms, non-compliance with legal frameworks, or risk management concerns—with or without advance notice.

**8.2.2** To initiate closure, Clients must submit a written request from the registered email linked to their profile. Unverified or mismatched submissions will be disregarded.

**8.2.3** A Client's request to withdraw their full account balance may, at the Company's discretion, be treated as an implicit request to terminate the account, thereby authorizing the Company to initiate closure procedures in accordance with these Terms.

**8.2.4** Termination of an account does not nullify prior obligations; any unresolved fees, margins, or liabilities remain immediately enforceable.

**8.2.5** Upon closure, the Company may convert holdings into a single denomination, apply deductions for outstanding charges, and retract any unqualified incentives.

**8.2.6** All pending trade orders and instructions will be nullified at the point of termination. Access to all account-related functions shall also be disabled.

**8.2.7** Deductions may be made for early termination penalties, inactivity charges, or reversal of promotions as part of the final balance adjustment.

**8.2.8** Unless justified by misconduct or legal breach, a minimum of fourteen (14) days' written notice is required by either party to effect termination.

**8.2.9** Residual obligations, including compliance audits or legal disclosures, will continue to apply after termination of the Client relationship.

**8.2.10** Failure to complete mandatory verification procedures—such as Know Your Customer (KYC) or Anti-Money Laundering (AML) submissions—may lead to immediate service discontinuation.

**8.2.11** Clients shall indemnify and hold harmless the Company and affiliates against any losses resulting from platform misuse, contractual violations, or breaches of statutory obligations.

**8.2.12** In accordance with Section 7.3, accounts that remain inactive for over thirty (30) consecutive days may be closed at the Company's discretion, especially if no response is received to reactivation requests.

**8.2.13** Final payouts, adjusted for all applicable charges, will be processed under the Company's internal settlement protocols and timeframes. The Company will not be liable for delays arising from third-party banking processes or compliance reviews.

**8.2.14** In the case of Clients with multiple accounts, each account shall be managed independently, unless legal or compliance directives require consolidation.

**8.2.15** Where account fraud, impersonation, or manipulation is suspected, temporary suspension may be imposed pending review—without liability for resulting disruptions.

## **SECTION 9: DEFINED TERMS AND INTERPRETATIONS**

### **Subsection 9.1: Purpose of Terminology Section**

This Section delineates standardized definitions for key expressions used throughout this General Terms of Use, as well as in referenced schedules, annexes, and supplemental policies. All

defined terms are to be construed uniformly to uphold clarity and consistency. In the event of interpretive ambiguity, the Company may provide definitive guidance in good faith.

**9.1.1 Account** Refers to the unique ledger and interface assigned to each Client, capturing balances, executed transactions, and personal profile information used to access Company services.

**9.1.2 Active Position** Indicates any live trade not yet settled or closed, remaining subject to price fluctuations in the financial market.

**9.1.3 Addendum** Constitutes any additional document, digitally or physically executed, which supplements, amends, or clarifies the provisions of this Agreement.

**9.1.4 Affiliate** Denotes an individual or organization engaged with the Company under a partner or referral arrangement, compensated in accordance with predefined terms.

**9.1.5 Agreement** The comprehensive contractual arrangement that includes these General Terms of Use along with incorporated schedules, policies, and supplements.

**9.1.6 Annualized Yield** A standardized return calculation extrapolated to a yearly period to allow comparisons across differing investment durations.

**9.1.7 Anti-Money Laundering (AML)** Refers to statutory and procedural mechanisms designed to combat the use of the financial system for unlawful fund movement.

**9.1.8 Applicable Regulations** Covers all binding legal instruments and regulatory requirements issued by recognized authorities overseeing the Client's and Company's conduct.

**9.1.9 Ask Rate** The minimum price at which a seller is willing to part with a financial instrument.

**9.1.10 Averaging Strategy** Describes the method of incrementally adjusting the overall cost basis of an asset by acquiring more units as prices rise or fall.

**9.1.11 Balance** Reflects the net available amount in a Client's account, excluding capital currently allocated to active positions.

**9.1.12 Base Currency** Represents the first currency in a quoted pair, used as the reference for valuation against the secondary currency.

**9.1.13 Bid-Ask Spread** Indicates the difference between the highest price a buyer is willing to pay (bid) and the lowest price a seller is willing to accept (ask) for a particular asset, influencing execution cost.

**9.1.14 Bid Rate** Specifies the highest price a market participant is prepared to pay to acquire a financial asset.

**9.1.15 Bonus Funds** Additional value credited to a Client's account under promotional initiatives, often subject to specific conditions.

**9.1.16 Business Day** Defines operational days when the Company provides services, excluding weekends and public holidays, based on GMT+2.

**9.1.17 Buy Limit Order** A directive to purchase a financial instrument at or below a defined price level.

**9.1.18 Buy Stop Order** An instruction to buy once an asset's price reaches a preset value exceeding its current market rate.

**9.1.19 Capital Funds** Monetary contributions deposited by the Client into their account for the purpose of trading or investing.

**9.1.20 Capital Appreciation** An increase in the market value of an asset beyond its original acquisition cost.

**9.1.21 Capital Depreciation** A decline in the value of an investment relative to its purchase price.

**9.1.22 CFDs (Contracts for Difference)** Leveraged instruments enabling Clients to speculate on price fluctuations of assets without assuming ownership.

**9.1.23 Client** A registered and approved individual or entity authorized to use the Company's trading facilities.

**9.1.24 Commission Fee** The charge levied for executing transactions or providing brokerage services.

**9.1.25 Company** Booxaro, including its personnel and appointed representatives, managing the operation of the online trading platform.

**9.1.26 Grievance and Dispute Handling Policy** Outlined procedure for resolving service-related disagreements initiated by Clients.

**9.1.27 Conflict of Interest Policy** Internal policy framework governing the management of actual or perceived competing interests between the Client and the Company.

**9.1.28 Contractual Obligation** Binding commitments between the Client and Company relating to product or service usage.

**9.1.29 Contrarian Positioning** Investment technique based on taking positions contrary to prevailing trends in anticipation of reversals.

**9.1.30 Counterparty** External financial institutions or service providers engaged in transaction facilitation with the Company.

**9.1.31 Credentials** Confidential identification data used to verify Client access, including usernames and authentication keys.

**9.1.32 Credit Allocation** Temporary funds made available by the Company for trading, often bound by terms and conditions.

**9.1.33 Currency Unit** National monetary denomination used in the valuation and exchange of goods or services.

**9.1.34 Currency Pair** A financial quote displaying the exchange rate between two different currencies.

**9.1.35 Day Trading** A trading activity characterized by entering and exiting positions within the same business day.

**9.1.36 Deposit** Funds added to a Client's account for trading or margin use.

**9.1.37 Electronic Messaging** A digital communication method used by the Client and the Company to send and receive information securely.

**9.1.38 Electronic Service(s)** Describes the range of digital solutions, interfaces, and connectivity tools provided by the Company to support Client trading and account functions.

**9.1.39 Electronic Signature** A cryptographic representation or digital identifier used by the Client to confirm consent to documents, agreements, or platform actions.

**9.1.40 Electronic Trading Platform** An online infrastructure developed to enable real-time order placement, trade monitoring, and market data access.

**9.1.41 Equity** The Client's net asset value, calculated by adding the balance and unrealized profits and subtracting any open losses or applicable charges.

**9.1.42 Event of Default** Outlines conditions—such as insolvency or breach of agreement—that entitle the Company to initiate protective measures or terminate services.

**9.1.43 Exchange Rate Risk** Refers to the susceptibility to financial loss from variations in foreign exchange rates affecting position value.

**9.1.44 Order Execution Policy** Defines the internal policy the Company follows when executing Client orders, including order priority, latency, and fill methodology.

**9.1.45 Financial Instrument(s)** Covers a wide array of tradable assets available via the Company's platform, such as currencies, contracts for difference (CFDs), and indices.

**9.1.46 Floating Loss** Reflects the current, unrealized loss from an active trade subject to market conditions.

**9.1.47 Floating Profit** The unrealized gain accruing from an open position that remains active.

**9.1.48 Forecast** An analytical projection anticipating future price action based on historical and forward-looking indicators.

**9.1.49 Free Margin** Available funds not committed to margin obligations, which can be used to initiate new trades.

**9.1.50 Fund(s)** Represents monetary holdings allocated to the Client's trading account, used to finance trading activities.

**9.1.51 Understanding and Acceptance of Risk** An official document issued to inform the Client of potential risks associated with leveraged trading prior to platform access.

**9.1.52 Hedge or Hedging** A risk-limiting practice involving counterbalancing positions to minimize potential exposure to market volatility.

**9.1.53 Index** A composite metric used to measure the performance of a set of financial instruments or securities.

**9.1.54 Intellectual Property Rights** Rights conferred upon the Company regarding original content, trademarks, source code, and other proprietary materials.

**9.1.55 Instruction(s)** Any request transmitted by the Client instructing the Company to undertake an action on their behalf.

**9.1.56 Know Your Customer (KYC)** A compliance procedure requiring collection and verification of the Client's personal and financial details.

**9.1.57 Leverage** A financial tool allowing Clients to amplify exposure to market movements by controlling larger positions than their initial investment.

**9.1.58 Long Position** Describes a purchase-based trade designed to benefit from upward price movement in the selected asset.

**9.1.59 Margin** The collateral required to open and maintain leveraged trading positions.

**9.1.60 Margin Call** A notification alerting the Client to deposit additional funds due to insufficient equity to support existing positions.

**9.1.61 Margin Call Level** The defined threshold at which a margin call is triggered due to a fall in account equity.

**9.1.62 Margin Level** The ratio of a Client's equity to used margin, expressed as a percentage, reflecting account health.

**9.1.63 Market** Any environment—regulated or decentralized—where financial products are actively exchanged.

**9.1.64 Market Price Difference** Illustrates the spread between buy and sell prices, which may reflect liquidity, volatility, or execution timing.

**9.1.65 Opening Price and Closing Price** The first and final executed price of a financial asset during a market session.

**9.1.66 Open Position or Open Trade** An active market order that has not been concluded or reversed.

**9.1.67 Order** A Client-specified command to execute a trade under defined conditions.

**9.1.68 Party** Either the Client or the Company as a participant in the contractual agreement.

**9.1.69 Pending Order** A future order to be executed when market conditions meet predetermined criteria.

**9.1.70 Personal Data** Any information that can identify the Client, either directly or indirectly, stored or processed by the Company.

**9.1.71 Pip(s)** A standardized unit of measure in price changes, often the fourth decimal in currency trading.

**9.1.72 Position** An active commitment by the Client to a market direction, either long or short.

**9.1.73 Principal** The primary individual or entity responsible for directing trading decisions.

**9.1.74 Client Data Protection Policy** A documented policy explaining how Client data is managed, stored, and safeguarded.

**9.1.75 Rally** A swift upward price movement generally driven by positive sentiment or breaking resistance levels.

**9.1.76 Refund** The process of reimbursing deposited funds to a Client under qualifying criteria.

**9.1.77 Reimbursement Procedure** An independent document that governs how refunds are processed and under what conditions they apply.

**9.1.78 Sell Limit** An instruction to sell an asset once it rises to a set level above current prices.

**9.1.79 Sell Stop** A trigger-based order that becomes active once an asset falls to a specified lower level.

**9.1.80 Services** The complete suite of solutions and activities provided by the Company, including trade facilitation and client support.

**9.1.81 Share(s)** Units of ownership in a company that may fluctuate in value and yield dividends.

**9.1.82 Stop Loss** A risk control tool that automatically closes a position once it reaches a preset loss threshold.

**9.1.83 Stop Limit** A hybrid order type that activates at a specified level and seeks execution at a predefined limit price.

**9.1.84 Stop Order** An order that activates only when the market reaches a designated price level.

**9.1.85 Support Level** A technical threshold where downward price movement tends to stabilize due to buyer interest.

**9.1.86 Swap** A rollover charge applied for holding positions overnight, reflecting interest rate differences.

**9.1.87 Trade Ticket** A record of executed trade information such as instrument, quantity, price, and timestamp.

**9.1.88 Trading Platform** The technology suite—web, mobile, or desktop—that enables access to account and market functionalities.

**9.1.89 Transaction** Any financial activity—buying, selling, depositing, or withdrawing—conducted through the Client’s account.

**9.1.90 Transaction Fee** A cost incurred for completing a trade, not including spreads or slippage.

**9.1.91 Trading Day** The calendar day during which financial markets are open and the Company permits trading activity.

**9.1.92 Trading Hours** The specific time intervals during which orders are processed and trades executed.

**9.1.93 Trading Session** A defined segment of Trading Hours corresponding to a geographical or market-specific operation window.

**9.1.94 Volatility** A statistical indicator representing the speed and magnitude of market price fluctuations.

**9.1.95 Withdrawal(s)** Refers to the Client's action of removing funds from their trading account.

**9.1.96 Working Day** A business day on which the Company's operations are active and support is available.

**9.1.97 Slippage** The difference between expected and executed trade prices, commonly caused by rapid market movement.

**9.1.98 Liquidity** The ease with which an asset can be traded in the market without affecting its price.

**9.1.99 Execution Speed** The time required from order initiation to actual trade execution.

**9.1.100 Trailing Stop** A dynamic order that follows the market in a favorable direction and locks in gains while capping losses.

**9.1.101 Order Book** A dynamic, real-time list displaying open buy and sell orders for a given asset.

**9.1.101 Gap** An area on a price chart with no trading activity between price bars, often indicating sudden sentiment change.

**9.1.102 Execution Venue** The specific market or counterparty where an order is ultimately executed.

**9.1.103 Market Sentiment** The prevailing outlook or emotional tone among investors toward market trends.

**9.1.104 Whipsaw** A market movement in one direction followed by a sharp reversal, often causing premature trade closures.

**9.1.105 Settlement Date** The predesignated day on which executed trades are finalized and settled by both parties.

**9.1.106 Opening Position** The act of entering a market with a trade that is not yet closed, establishing active exposure.

**9.1.107 Net Exposure** The aggregate directional risk in the Client's portfolio, factoring in all open long and short positions.